

Bethune-Cookman University - SSI - 01/2019

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Student Satisfaction Inventory



Sort on each column to see data from highest to lowest.

Scale / Item	Bethune-Cookman University - SSI			National Four-Year Privates			Difference
	Importance	Satisfaction / SD	Gap	Importance	Satisfaction / SD	Gap	
Student Centeredness	6.01	4.75 / 1.24	1.26	6.29	5.48 / 1.19	0.81	-0.73 ***
Campus Life	5.96	4.59 / 1.17	1.37	5.90	5.11 / 1.17	0.79	-0.52 ***
Instructional Effectiveness	6.08	4.79 / 1.18	1.29	6.39	5.59 / 1.05	0.80	-0.80 ***
Recruitment and Financial Aid	6.03	4.25 / 1.28	1.78	6.23	5.25 / 1.23	0.98	-1.00 ***
Campus Support Services	6.02	5.00 / 1.21	1.02	6.07	5.61 / 1.04	0.46	-0.61 ***
Academic Advising	6.18	5.08 / 1.38	1.10	6.36	5.64 / 1.26	0.72	-0.56 ***
Registration Effectiveness	6.01	4.63 / 1.21	1.38	6.19	5.27 / 1.19	0.92	-0.64 ***
Safety and Security	6.08	4.15 / 1.33	1.93	6.25	5.06 / 1.31	1.19	-0.91 ***
Concern for the Individual	6.01	4.65 / 1.24	1.36	6.25	5.44 / 1.18	0.81	-0.79 ***
Service Excellence	5.95	4.65 / 1.17	1.30	6.11	5.35 / 1.11	0.76	-0.70 ***
Responsiveness to Diverse Populations		4.81 / 1.36			5.36 / 1.41		-0.55 ***
Campus Climate	6.01	4.70 / 1.17	1.31	6.25	5.42 / 1.12	0.83	-0.72 ***

National Group Means are based on 213573 records

*Difference statistically significant at the .05 level

**Difference statistically significant at the .01 level

***Difference statistically significant at the .001 level